



## Ryzer Registration - Tips & Tricks

Over the last couple of years we have taken in feedback from parents on Ryzer camp registration. We have created this page to help you in the process.

### ● **Prior to Registration -**

- First time registration - create account here: <https://ryzer.com/login/signup/>
  - Add your child's/children's profile to Ryzer to make registration easier/faster.
- Already registered - login here: <https://ryzer.com/login/>
  - Forgot password: go here - <https://ryzer.com/login/forgotpassword/>
  - **REMEMBER** this password as this is how you will find receipts, registrations (past and present), camp info, etc.
- Verify or set up child/children's **PROFILE** info.
- Verify **ACCOUNT SETTINGS** in top right corner drop down.
  - Verify email/phone, etc to make sure Ryzer and camp instructors can communicate with you regarding camps - reschedules, weather related, emergency, etc.
  - Set up a credit/debit card under payment methods to make check out quicker.

### ● **Tips for Registration -**

- Ryzer does not hold the registration for the camp in the cart - it is only held once you complete the registration by making payment.
  - We know some camps sell out faster or have limited spots.
    - Fully complete registration (payment complete) for high demand camps first.
    - Most Sports camps do not have capacity limits - these can be registered for after the high demand camps.
  - Waitlists:
    - If a camp is full, please register for the waitlist of the time/date of the camp you want.
      - No payment required for waitlists.
    - If a spot becomes available DMC will reach out regarding using the contact info in Ryzer.

- **After Registration -**

- How do I see my registrations (past and present)?
  - Login here: <https://ryzer.com/login/>
  - Click on the child's profile you would like to view (right top corner dropdown).
  - Go to their **DASHBOARD** and click on **MY EVENTS**.
  - This will show you all current and past registrations.
- You should receive a **WELCOME EMAIL** and **REGISTRATION CONFIRMATION EMAIL** right after the registration is processed. Please check your junk/spam folders.
  - Direct all questions regarding camps you have registered for to camp instructors listed in the welcome email and on the website:  
<https://ryzer.com/login/>
- How do I see my payments/receipts?
  - There is a receipt icon on the top right corner that you can click on to access all of your past and present receipts.